Region:	VIII	Contact Person/s:	Missi Baranko
Telephone: 701-290-8711		Fax:	701-483-4397
Email: celebrate	e@ctctel.com		

### Who was involved in the QIP development:

Members present on 6-4-07: Missi Baranko (Parent), Lisa Nauman (Parent), Sheri Showalter (Parent), Edna Keller (P&A), Tammy Brumfield (DD Case Manager), Merrill Fahlstrom (SLP-Rehab Visions), Judy Bender (Early Interventionist), Peg Crane (PT – KIDS), Shonda Wild (CCR&R), Joyce Dobitz (Parent), Jill Staudinger (KIDS Program Director), Lori Wentz (Parent), Wanda Schweiger (Parent)

### What data was reviewed to support findings?

Data from ASSIST; December 1, 2005 618 data; Child Outcomes Measurement tool; Family Outcomes Measurement Tool; File Review Data; Compliance Review Data

Focus Group? Yes or No. If yes, describe the group, issues, and responses: No

### **Executive Summary:**

Please provide an executive summary of the team's findings in the research and analysis of data. You will want to include the major points that will be discussed in the rest of the plan. Highlight the accomplishments of the region, compare the regional data with state and federal targets, and provide an overview of what will be addressed in the coming year for improvement issues. Please make certain that you address the issues that are the focus of your improvement plan. Enter Executive Summary Here.......

### Accomplishments and Strengths

We have great communication and collaboration in our region. It has been a focus for us for many years and we continue to work at building and keeping those relationships with the community strong. (Physicians, Right Track, Rehab Departments, WIC, County offices, Parents, Preschools, Special Ed Units, etc). Agencies in Region VIII are more than willing to work together. We have had our RICC for 7 years now and have always had strong community involvement and commitment. The Service Providers and Agencies in our region are very dedicated and knowledgeable. Also, many of them have been with us for many years, this has helped us strengthen our communication and collaboration with each other. We are committed to serving kids and families. We have awesome parent involvement at the local level (and now a parent on the State ICC). The parents are committed to coming to meetings and often offer to be on subcommittees and connections to other families. They are also probably our best "PR"! They benefit by learning a little more info every time they are involved in a committee or meeting and they in turn spread that info to the community. With all the changes happening we have a strong commitment from providers to look at what we do and make the changes necessary to make a better program.

Refer to red statements under each priority for additional accomplishments, strengths and challenges.

### **Data Reflections**

## Challenges

The biggest challenge in our region is the constant changes with compliance standards and paperwork. At times, it feels as though the paperwork is more important than the actual service we are providing. We wish we could spend more time really planning for the families and children instead of doing paperwork. Interventionists have struggled with implementing the changes as timely as we would like. The constant change has made it difficult to complete I.F.S.P.'s and get them printed into ASSIST in a timely manner. We are hopeful that now with the regulations coming, the amount of constant change will decrease allowing us to develop a functional process that will expedite getting plans into ASSIST. Another challenge we have is with getting plans from the outlying region (consult interventionist) into ASSIST.

### ADDRESS OVER THE NEXT YEAR

Our large goal over the next year is to meet the compliance standards while still maintaining our family relationships.

For specific activities/goals – see the Improvement Activities within each indicator.

Monitoring Priority: Early Intervention in Natural Environments

Part C Priority Indicator 1: Percent of infants and toddlers with IFSPs who receive the early intervention services on their IFSPs in a timely manner.

Measurement: Percent = # of infants and toddlers with IFSPs who receive the EI service on their IFSPs in a timely manner divided by the total # of infants and toddlers with IFSPs times 100.

### Overview of Issue/Description of System Process:

Numerator is the number of children of whom all services were received in a timely manner divided by the number of children whose files were reviewed. If a child had more than one service and not all services were received in a timely manner then the file was counted as out of compliance completely. Data were provided through case review. July-Sept data are based on IFSPs developed before July 1, 2006.

**Baseline Data:** 2 infants and toddlers with IFSPs received early intervention services on their IFSPs in a timely manner divided by 3 infants and toddler with IFSPs times 100 = **66.67 percent.** 

### **Discussion of Baseline Data:**

	Jul-Sept. 06	OctDec. 06	JanMar. 07	AprJun. 07	
	Region 8	Region 8	Region 8	Region 8	Overall State
# Children	3				27
# Services Delivered timely	2				16
%	66.67%				59.26%

Example: There is/are 4 service(s) being provided to 3 child(ren). Of those services, 2 service(s) is/are not being received in a timely manner; however some children receive more than one service. Of the 3 child(ren) receiving services, 2 are receiving all their services in a timely manner.

The reason this service is not being received is due to
The following graph illustrates the percentage of services received versus
services not received. More information supporting this indicator can go here, such as within how many days were
services started from IFSPs and how are the frequencies tracked also you can talk about what kind of service is not
being received and if there is a trend or shortage there - answer those questions.

Discussed what a service in a timely manner is. Jill explained that in the past we would list all services provided with a start date that was the same as the IFSP start date. We were unaware that if services were listed with that date they needed to be provided as of that date. In order to meet compliance we now list actual start dates. Our data should be improving with the new procedure.

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	100% of infants and toddlers with IFSPs will receive the early intervention services on their IFSPs within
2006 (2006 - 2007)	100% of infants and toddlers with IFSPs will receive the early intervention services on their IFSPs within
2007 (2007 - 2008)	100% of infants and toddlers with IFSPs will receive the early intervention services on their IFSPs within
2008 (2008 - 2009)	100% of infants and toddlers with IFSPs will receive the early intervention services on their IFSPs within
2009 (2009 - 2010)	100% of infants and toddlers with IFSPs will receive the early intervention services on their IFSPs within
2010 (2010 - 2011)	100% of infants and toddlers with IFSPs will receive the early intervention services on their IFSPs within

Improvement Activities	Timelines	Resources/ Person(s) Responsible
The team needs to discuss the start date of services added to a child's programming at the IFSP meeting.	Current	IFSP TEAM
Watch in ASSIST to make sure that services start as indicated by IFSP service page.	August 07	KIDS staff, DD Case Management
Check with state technical assistance team, regarding If a service was listed and it did not start within the start date due to family reasons, can it be justified within the IFSP.	August 07	RICC Coordinator, State Office
Prior to scheduling a consult, interventionists will make sure the service is indicated in the IFSP, if it is not, it will be added prior the consult visit.	Current	KIDS Staff
Interventionists will add any new service between the IFSP and 6-month review development in ASSIST.	Current	KIDS Staff
KIDS staff will continue to use the compliance checklist to assist them meeting compliance standards and strive to complete IFSP's getting them into ASSIST within one month of the meeting.	Current	KIDS Staff

Monitoring Priority: Early Intervention in Natural Environments

Part C Priority Indicator 2: Percent of infants and toddlers with IFSPs who primarily receive EI services in the home or programs for typically developing children.

Measurement: Percent = # of infants and toddlers with IFSPs who receive EI services in the home or programs for typically developing children divided by the total # of infants and toddlers with IFSPs times 100.

### **Overview of Issue/Description of System Process:**

Data is pulled from ASSIST query and located in the Excel file on tab labeled 'Indicator 2 R8 Quarterly'.

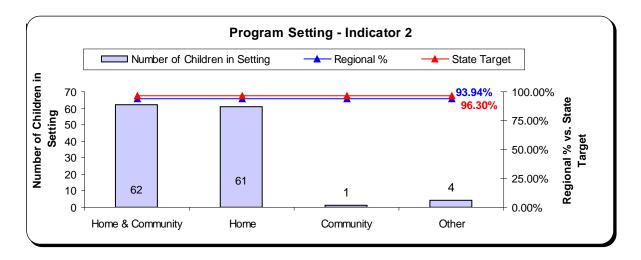
**Baseline Data:** 72 infants and toddlers with IFSPs received early intervention services in the home or programs for typically developing children divided by 72 infants and toddler with IFSPs times 100 = **100 percent.** 

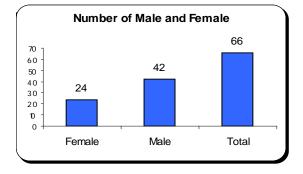
### **Discussion of Baseline Data:**

**Example: Current Quarter** 

There are 66 infants and toddlers being served in Region 8. 5 of the infant/toddlers had a data error of the type of service provided. Data indicated that daily service was provided. Region 8 would need to fix in assist.

Of those 1 receiving services in a program for typically developing children 61 are receiving services in their home. 4 infant/toddler is being served in \_\_\_\_\_\_\_? Therefore, 93.94% are being served in the home or program for typically developing children. The State target for FFY 2005-2006 is for 96.3% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children. According to the data our region is exceeding the State target.





Data to be fixed	
ID#	480823
	481053
	485801
	491717
	494475
Total	5

	Jul-Sept. 06 Region 8	OctDec. 06 Region 8	JanMar. 07 Region 8	AprJun. 07 Region 8	State Target
# Children	72	65	66		State Langer
Male	N/A	37	42		
Female	N/A	20	24		
Home & Community	72	56	62		
Male	N/A	36	40		
Female	N/A	20	22		
Other	0	1	4		
Male	N/A	1	2		
Female	N/A	0	2		
Bad Data	N/A	8	5		
Male	N/A	6	5		
Female	N/A	2	0		
% in Home/Community	100.0%	98.25%	93.94%		96.30%

Justification of decreased percentage on quarterly data collection. In the past, when counting services delivered in the home, we were unaware that out patient therapy should be counted as an early intervention service.

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	96.3% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children.
2006 (2006 - 2007)	96.4% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children.
2007 (2007 - 2008)	96.5% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children.
2008 (2008 - 2009)	96.6% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children.
2009 (2009 - 2010)	96.8% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children.
2010 (2010 - 2011)	97% of infants and toddlers with IFSPs will primarily receive early intervention services in their home or programs for typically developing children.

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Fix the bad data files that need to be fixed – if these are children that are served in Home and Community – the percentage might be higher.	Current	DD Case Managers, KIDS Staff
Have regional representation on the state ICC focus group (subcommittee) looking at the link between Early Intervention Services, Medicaid and outpatient therapy.	August 07	RICC Committee members
Work on communication efforts/teamwork for those children who receive outpatient and early intervention in Region 8. i.e. Schedule staff meetings with therapists or possibly hold individual staff meetings with therapists.	September 07	IFSP TEAM (Parents, KIDS Staff, Case Managers, Therapists)
Educate physicians on the benefits of early intervention and the differences between therapy and early intervention.	May 08	RICC Subcommittee, State Resources (possible brochure), KIDS Staff, EP
IFSP plan needs to reflect that it is a team decision to have outpatient therapy services added to IFSP.	Current	IFSP TEAM

Monitoring Priority: Early Intervention in Natural Environments

Part C Priority Indicator 3: Percent of infants and toddlers with IFSPs who demonstrate improved:

- A. Positive social-emotional skills (including social relationships);
- B. Acquisition and use of knowledge and skills (including early language/communication); and
- C. Use of appropriate behaviors to meet their needs.

### Measurement:

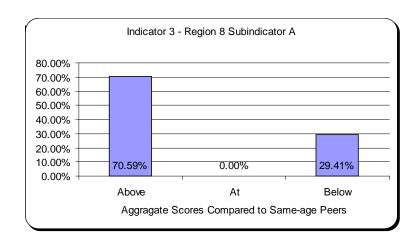
- A. Percent = # of infants and toddlers who reach or maintain functioning at a level comparable to same-aged peers divided by the total # of infants and toddlers with IFSPs times 100:
- B. Percent = # of infants and toddlers who improve functioning at a level comparable to same-aged peers divided by the total # of infants and toddlers with IFSPs times 100; and
- C. Percent = # of infants and toddlers who did not improve functioning at a level comparable to same-aged peers divided by the total # of infants and toddlers with IFSPs times 100.

If children meet the criteria for A, report them in A. Do not include children reported in A in the B or C measurement. If A + B + C does not sum 100%, explain the difference.

### Overview of Issue/Description of System Process:

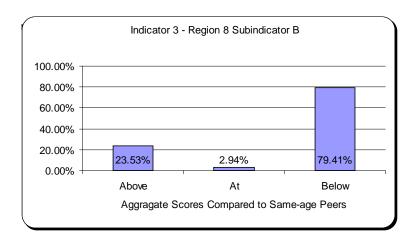
### **Baseline Data:**

**A.** Positive social-emotional skills (including social relationships); Baseline data indicate that of the 34 files of 36 files provided are clean; 70.59% children are functioning above age level, 0% are functioning at age level, and 29.41% are functioning below age level. There were no infants or toddlers with exit data this quarter that had been in the program for at least 6 months.



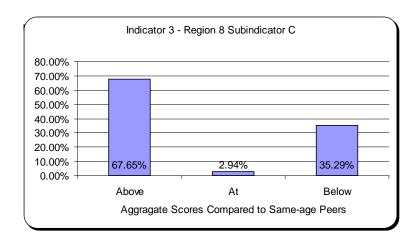
Indicator Table	N=	Sub Indicator A 10/1/06			N=	Sub	Indicator A 4/	1/07
	7	Above At Below		34	Above	At	Below	
		6	0	1		24	0	10
		85.71%	0.00%	14.29%		70.59%	0.00%	29.41%

**B.** Acquisition and use of knowledge and skills (including early language/communication); Baseline data indicate that of the 34 files of 36 files provided are clean; 23.53% children are functioning above age level, 2.94% are functioning at age level, and 79.41% are functioning below age level. There were no infants or toddlers with exit data this quarter that had been in the program for at least 6 months.



Indicator Table	N=	Sub Indicator B 10/1/06			Ν	Sub	Indicator B 4/	1/07
	7	Above At Below			34	Above	At	Below
		3	3	3		8	1	27
		42.86%	42.86%	42.86%		23.53%	2.94%	79.41%

**C.** Use of appropriate behaviors to meet their needs. Baseline data indicate that of the 34 files of 36 files provided are clean; 67.65% children are functioning above age level, 2.94% are functioning at age level, and 35.29% are functioning below age level. There were no infants or toddlers with exit data this quarter that had been in the program for at least 6 months.



Indicator Table	N=	Sub Indicator C 10/1/06			Ν	Sub	Indicator C 4/	1/07
	7	Above At Below			34	Above	At	Below
		6	1	0		23	1	12
		85.71%	14.29%	0.00%		67.65%	2.94%	35.29%

**Discussion of Baseline Data:** Region 8 had 36 files with Child PAR data provided by the state through the ASSIST system query (Data pulled from ASSIST Child PAR and provided in excel workbook on Indicator 3 tab.) Of those, 2 contained data errors. Therefore, 34 files were used for baseline data. There were no infants or toddlers with exit data this quarter that had been in the program for at least 6 months.

Though we aware that the state does not yet have a users manual to help with deciphering measurable criteria for tasks listed on the Oregon, we are hopeful that in the near future, the tool developers will have the research data to disseminate that assistance to aid us in user reliability and test validity.

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	To be determined.
2006 (2006 - 2007)	To be determined.
2007 (2007 - 2008)	To be determined.
2008 (2008 - 2009)	To be determined.
2009 (2009 - 2010)	To be determined.
2010 (2010 - 2011)	To be determined.

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Wait for state to develop measurable targets so we know how to proceed.		State office, RICC Coordinator

Monitoring Priority: Early Intervention in Natural Environments

Part C Priority Indicator 4: Percent of families participating in Part C who report that El service have helped the family:

- A. Know their rights;
- B. Effectively communicate their children's needs; and
- C. Help their children develop and learn.

### Measurement:

- A. Percent = # of respondent families who report that EI services have helped the family know their rights divided by the total # of respondent families participating in Part C times 100;
- B. Percent = # of respondent families who report that EI services have helped the family effectively communicate their children's needs divided by the total # of respondent families participating in Part C times 100; and
- C. Percent = # of respondent families who report that EI services have helped the family help their children develop and learn divided by the total # of respondent families participating in Part C times 100.

### **Overview of Issue/Description of System Process:**

Data is collected through a Family Survey. Results are located in the Excel file on tab labeled 'Indicator 4'.

### **Baseline Data:**

### A. Respondents who feel that El has helped their family know and understand their rights:

Region	Total Respondents	Respondents choosing a score of 5, 6, or 7:	%
8	26	25	96.15%
Statewide	213*	180	84.51%

<sup>\*2</sup> respondents skipped this question.

### B. Respondents who feel that El has helped their family effectively communicate their child's needs:

Region	Total Respondents	Respondents choosing a score of 5, 6, or 7:	%
8	26	25	96.15%
Statewide	212	188	88.68%

<sup>\*3</sup> respondents skipped this question.

### C. Respondents who feel that El has helped their family to be able to help their child develop and learn:

Region	Total Respondents	Respondents choosing a score of 5, 6, or 7:	%
8	26	24	92.31%
Statewide	213*	183	85.92%

<sup>\*2</sup> respondents skipped this question.

### **Discussion of Baseline Data:**

There was a lot of discussion about the Experienced Parent's role, along with KIDS staff and DD Case Management, in aiding families to know their rights and their ability to speak on behalf of their child. One concern about the survey is that some families may find the format of the survey overwhelming. Another concern was if a family identifies a concern, how would their concern be addressed. Our RICC team agreed that in these situations it would be helpful to have the Experienced Parents assist in completion of the survey to help interpret meaning and address concerns. There was further concern that the only families responding may be "educated, articulate" families versus an accurate representation of all families enrolled.

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	To be determined.
2006 (2006 - 2007)	To be determined.
2007 (2007 - 2008)	To be determined.
2008 (2008 - 2009)	To be determined.
2009 (2009 - 2010)	To be determined.
2010 (2010 - 2011)	To be determined.

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Wait for state to develop measurable targets so we know how to proceed.		State office, RICC Coordinator
Find out more specific information about each individual question on the family survey. Have experienced parent be involved in the survey which would allow the EP's contact families to clarify any concerns.	May 08	Experienced Parent, State office (for data)

Monitoring Priority: Effective General Supervision Part C/Child Find

Part C Priority Indicator 5: Percent of infants and toddlers birth to 1 with IFSPs compared to: A. State data.

### Measurement:

A. Percent = # of infants and toddlers birth to 1 with IFSPs divided by the population of infants and toddlers birth to 1 times 100 compared to North Dakota.

### Overview of Issue/Description of System Process:

### **Baseline Data:**

Quarterly data indicated that on April 1, 2007 the Region 8 early intervention system was serving 6 infants and toddlers birth to 1. The total population of Region 8 infants and toddlers birth to 1 was 390. **1.54 percent** of the total population under 1 was served.

### **Discussion of Baseline Data:**

We are questioning the accuracy of the percentage of children served when baseline data of 390 children (children less than 1 living in county) has not changed in at least 3 years. Considering we live in an area of supposed declining population and we know the birth ratio is ever changing. A question arose regarding how often the baseline data number needs to be updated. Is there another data source that would provide more updated information. (i.e. birth registry, which lists children by county according to birth certificates). This is a concern for us because according to this data Region 8 is not meeting the state target.

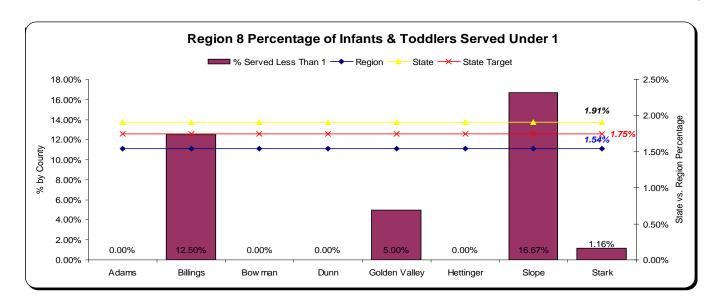
We are also concerned that another possibility that we are not meeting the state target has to do with the cut in the amount of Right Track screenings done in our region. The team really felt that the Right Track program was a valuable asset and all parents have expressed dissatisfaction regarding the loss of service and support to families in our region (within the Right Track Program).

The team further discussed other childfind issues that we could do to help increase our percentage of children under 1 served in Early Intervention.

# Percentage of Infants and Toddlers Served

		Less Than 1 in	Children Less Than	
		ID	1	% Served
County #	County	on 4/1/07	Living in County	Less Than 1
1	Adams	0	16	0.00%
4	Billings	1	8	12.50%
6	Bowman	0	19	0.00%
13	Dunn	0	41	0.00%
17	Golden Valley	1	20	5.00%
21	Hettinger	0	22	0.00%
44	Slope	1	6	16.67%
45	Stark	3	258	1.16%
Region VIII		6	390	1.54%
State		146	7,660	1.91%
State Target				1.75%

4/1/07



# Percentage of Infants and Toddlers Served under ${\bf 1}$

	Jul-Sept. 06	OctDec. 06	JanMar. 07	AprJun. 07	Current Qtr.
	Region 8	Region 8	Region 8	Region 8	Percentage
Adams	0	0	0		0.00%
Billings	0	1	1		12.50%
Bowman	0	0	0		0.00%
Dunn	0	0	0		0.00%
Golden Valley	1	1	1		5.00%
Hettinger	0	0	0		0.00%
Slope	0	1	1		16.67%
Stark	3	6	3		1.16%
Region VIII	4	9	6		1.54%
State	146	146	146		1.91%
Percentage	1.03%	2.31%	1.54%		
State Target	-	-	-	-	1.75%

# Percentage of Infants and Toddlers Served under 1 Male/Female Breakdown

	Jul-Sep	ot. 06	OctD	Dec. 06	Jan	Mar. 07	Apr.	-Jun. 07
	Male	Female	Male	Female	Male	Female	Male	Female
Adams	N/A	N/A	0	0	0	0		
Billings	N/A	N/A	1	0	1	0		
Bowman	N/A	N/A	0	0	0	0		
Dunn	N/A	N/A	0	0	0	0		
Golden Valley	N/A	N/A	1	0	1	0		
Hettinger	N/A	N/A	0	0	0	0		
Slope	N/A	N/A	0	1	0	0		
Stark	N/A	N/A	2	4	1	2		

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	1.75 percent of the total population of infants and toddlers birth to 1 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2006 (2006 - 2007)	1.78 percent of the total population of infants and toddlers birth to 1 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2007 (2007 - 2008)	1.81 percent of the total population of infants and toddlers birth to 1 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2008 (2008 - 2009)	1.84 percent of the total population of infants and toddlers birth to 1 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2009 (2009 - 2010)	1.87 percent of the total population of infants and toddlers birth to 1 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2010 (2010 - 2011)	1.90 percent of the total population of infants and toddlers birth to 1 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Check with state regarding baseline data information. Pursue options for an ongoing update per county/per region	May 08	RICC Coordinator, KIDS Staff
Educate physicians on things such as torticollis, feeding for suck-swallow-breath, not taking bottle well – so when they refer to direct therapy, they also refer to Infant Development.	May 08	Rehab Staff, KIDS staff
Pursue the possibility of presenting to the students in the college nursing program.	May 08	KIDS Staff, Rehab Staff, EP
Provide info to nurses that do home follow up with new parents – talk with Babykind director.	May 08	KIDS Staff, Rehab Staff, EP

Monitoring Priority: Effective General Supervision Part C/Child Find

Part C Priority Indicator 6: Percent of infants and toddlers birth to 3 with IFSPs compared to: A. State data.

### Measurement:

A. Percent = # of infants and toddlers birth to 3 with IFSPs divided by the population of infants and toddlers birth to 3 times 100 compared to North Dakota.

### **Baseline Data:**

Quarterly data indicated that on April 1, 2007, the Region 8 early intervention system was serving 71 infants and toddlers birth to 3. The total population of Region 8 infants and toddlers birth to 3 was 1,198. **5.93 percent** of the total population under 3 was served.

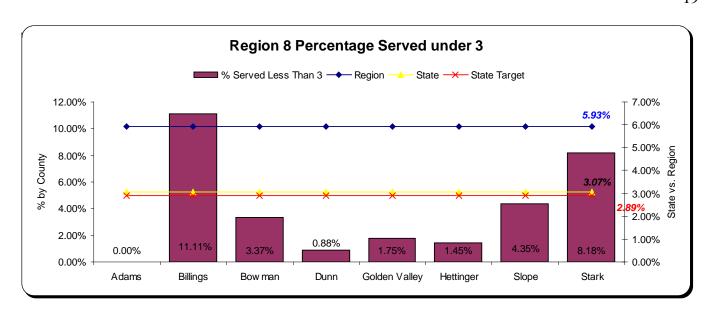
### **Discussion of Baseline Data:**

We are questioning the accuracy of the percentage of children served when baseline data of 1198 children (children less than 3 living in county) has not changed in at least 3 years. Considering we live in an area of supposed declining population and we know the birth ratio is ever changing. A question arose regarding how often the baseline data number needs to be updated. Is there another data source that would provide more updated information. (i.e. birth registry, which lists children by county according to birth certificates).

# Percentage of Infants and Toddlers Served

County #	County	Number in ID on 4/1/07	Children Less Than 3 Living in County	% Served Less Than 3
1	Adams	0	70	0.00%
·				
4	Billings	2	18	11.11%
6	Bowman	3	89	3.37%
13	Dunn	1	114	0.88%
17	Golden Valley	1	57	1.75%
21	Hettinger	1	69	1.45%
44	Slope	1	23	4.35%
45	Stark	62	758	8.18%
Region VIII		71	1,198	5.93%
State		718	23,357	3.07%
State Target				1.75%

4/1/2007



# Percentage of Infants and Toddlers Served under 3

	Jul-Sept. 06	OctDec. 06	JanMar. 07	AprJun. 07	Current Qtr.
	Region 8	Region 8	Region 8	Region 8	Percentage
Adams	0	0	0		0.00%
Billings	0	1	2		11.11%
Bowman	2	3	3		3.37%
Dunn	2	2	1		0.88%
Golden Valley	2	1	1		1.75%
Hettinger	2	1	1		1.45%
Slope	0	1	1		4.35%
Stark	52	56	62		8.18%
Region VIII	60	65	71		5.93%
Overall State	718				3.07%
Percentage	5.01%	5.43%	5.93%		-
State Target					2.89%

# Percentage of Infants and Toddlers Served under 3 Male/Female Breakdown

	Jul-Sep	pt. 06	OctD	ec. 06	Jan	Mar. 07	Apr	-Jun. 07
	Male	Female	Male	Female	Male	Female	Male	Female
Adams	N/A	N/A	0	0	0	0		
Billings	N/A	N/A	1	0	2	0		
Bowman	N/A	N/A	3	0	3	0		
Dunn	N/A	N/A	1	1	1	0		
Golden Valley	N/A	N/A	1	0	1	0		
Hettinger	N/A	N/A	1	0	1	0		
Slope	N/A	N/A	0	1	0	1		
Stark	N/A	N/A	36	20	39	23		

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	2.89 percent of the total population of infants and toddlers birth to 3 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2006 (2006 - 2007)	2.98 percent of the total population of infants and toddlers birth to 3 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2007 (2007 - 2008)	3.07 percent of the total population of infants and toddlers birth to 3 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2008 (2008 - 2009)	3.16 percent of the total population of infants and toddlers birth to 3 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2009 (2009 - 2010)	3.25 percent of the total population of infants and toddlers birth to 3 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.
2010 (2010 - 2011)	3.34 percent of the total population of infants and toddlers birth to 3 residing in North Dakota will be identified and found eligible for early intervention services and have an IFSP.

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Continue activities (presentations, collaboration, etc) that have been done in the past to increase child find activities such as communication with other community partners (Right Track, Rehab, preschool programs, parents, physicians)	Current	KIDS Staff, DD Case Managers, EP, Rehab Staff

Monitoring Priority: Effective General Supervision Part C/Child Find

Part C Priority Indicator 7: Percent of eligible infants and toddlers with IFSPs for whom an evaluation and assessment and an initial IFSP meeting were conducted within Part C's 45-day timeline.

### Measurement:

Percent = # of eligible infants and toddlers birth to1 with IFSPs for whom an evaluation and assessment and an initial IFSP meeting was conducted within Part C's 45-day timeline divided by # of eligible infants and toddlers evaluated and assessed times 100.

Account for untimely evaluations.

### **Overview of Issue/Description of System Process:**

### **Baseline Data:**

From X date to x date, xx eligible infants and toddlers had evaluations, assessments and an initial IFSP meeting conducted within 45 days of referral. Xx infants and toddlers were found eligible. Xx percent of eligible infants and toddlers had evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.

### **Discussion of Baseline Data:**

When we started implementing intake and evaluation together we were achieving 100% compliance. The only time that the 45 day time line is a challenge for us is when we are hit by numerous referrals at once. We get backed up because of the lack of personnel to perform evaluations. (For example we had 103 referrals from July 06- March of 2007, of which 47 of those referrals were made between January and March 2007).

The KIDS Program has implemented a strategy to assist with meeting the hearing evaluation criteria for 2-3 year olds by utilizing local audiologists who are willing of provide free screenings for those over the age of 2. We continue to have concern for those kids ages 12 months – 2 years because of the Parent Infant Program staff's demands to get to each child within the 45 day timeline.

The state is pursuing options with audiologists to help address the issue, which is known to be a statewide problem.

The vision data is low not due to the fact that the screenings were not conducted, but instead the vision tool was not listed. This is now implemented on all evaluations/IFPS's.

### Case Review Data (April, May, June 2006) – Without Accounting for Family Reasons

Compliance % by Region & Component, Statewide

		Region 8	s	tatewide
Monitoring Survey Item and (ITEM no.)	+	%+	+	% +
45 Day Timeline	6	100%	25	75.76%
Multi-Disciplinary Evaluation	6	100%	24	96.00%
Gross Motors	6	100%	24	96.00%
Fine Motor	6	100%	25	100%

Vision	4	66.67%	20	80.00%
Hearing	0	0.00%	10	40.00%
Cognitive	6	100%	20	80.00%
Communication	6	100%	23	92.00%
Adaptive	6	100%	24	96.00%
Social/Emotional	6	100%	23	92.00%

Statewide, of the 33 files, there were 25 files within the 45 day timeline. Of those, I looked to see if each of those files had the other components. If so, they are represented in the "+" column; if not, "-". Numerator is number of files within the 45 day timeline. Denominator is the total files in each region.

	Jul-Sept. 06	OctDec. 06	JanMar. 07	AprJun. 07	Current Qtr.
	Region 8	Region 8	Region 8	Region 8	State Comparison
45 Day Timeline	100%				75.76%
Multi-Disciplinary Evaluation	100%				96.00%
Gross Motors	100%				96.00%
Fine Motor	100%				100%
Vision	66.67%				80.00%
Hearing	0.00%				40.00%
Cognitive	100%				80.00%
Communication	100%				92.00%
Adaptive	100%				96.00%
Social/Emotional	100%				92.00%

### Case Review Data (April, May, June 2006) -Accounting for Family Reasons

Compliance % by Region & Component, Statewide

Monitoring Survey Item and (ITEM no.)		Region 8*	St	atewide
		% +	+	% +
45 Day Timeline	6	100%	33	100%
Multi-Disciplinary Evaluation	6	100%	32	96.97%
Gross Motors	6	100%	31	93.94%
Fine Motor	6	100%	33	100%
Vision	4	66.67%	28	84.85%
Hearing	0	0.00%	14	42.42%
Cognitive	6	100%	28	84.85%
Communication	6	100%	31	93.94%

	Adaptive	6	100%	32	96.97%
Soc	ial/Emotional	6	100%	31	93.94%

Statewide, of the 33 files, accounting for those past the 45 days due to family reasons, there were 33 files within the 45 day timeline. Of those, I looked to see if each of those files had the other components. If so, they are represented in the "+" column; if not, "-". Numerator is number of files within the 45 day timeline. Denominator is the total files in each region.

	Jul-Sept. 06	OctDec. 06	JanMar. 07	AprJun. 07	Current Qtr.
	Region 8	Region 8	Region 8	Region 8	State Comparison
45 Day Timeline	100%				75.76%
Multi-Disciplinary Evaluation	100%				96.00%
Gross Motors	100%				96.00%
Fine Motor	100%				100%
Vision	66.67%				80.00%
Hearing	0.00%				40.00%
Cognitive	100%				80.00%
Communication	100%				92.00%
Adaptive	100%				96.00%
Social/Emotional	100%				92.00%

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	100 percent of eligible infants and toddlers will have evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.
2006 (2006 - 2007)	100 percent of eligible infants and toddlers will have evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.
2007 (2007 - 2008)	100 percent of eligible infants and toddlers will have evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.
2008 (2008 - 2009)	100 percent of eligible infants and toddlers will have evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.
2009 (2009 - 2010)	100 percent of eligible infants and toddlers will have evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.
2010 (2010 - 2011)	100 percent of eligible infants and toddlers will have evaluations, assessments, and an initial IFSP meeting conducted within 45 days of referral.

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Continue to work with local audiologists to provide hearing screenings. Put together information with options for families – include this info in the intake binder.	Current	KIDS Staff, EP
Acquire OAE for region from the state so we can do the hearing screening during evaluations and send results to an audiologist to read. Discuss option for Right Track screeners to conduct OAE's as part of their screening process.	ASAP	State OFFICE

Monitoring Priority: Effective General Supervision Part C/Effective Transition

Part C Priority Indicator 8: Percent of all children exiting Part C who received timely transition planning to support the child's transition to preschool and other appropriate community services by their third birthday including:

- A. IFSPs with transition steps and services;
- B. Notification to LEA, if child potentially eligible for Part B; and
- C. Transition conference, if child potentially eligible for Part B.

### Measurement:

- A. Percent = # of children exiting Part C who have an IFSP with transition steps and services divided by # of children exiting Part C times 100.
- B. Percent = # of children exiting Part C and potentially eligible for Part B where notification to LEA occurred divided by # of children exiting Part C who were potentially eligible for Part B times 100.
- C. Percent = # of children existing Part C and potentially eligible for Part B where the transition conference occurred divided by # of children exiting Part C who were potentially eligible for Part B times 100.

### Overview of Issue/Description of System Process:

### **Baseline Data:**

A. Statewide, 20 of the sampled children exiting Part C had an IFSP with transition steps and services included in their IFSP. 21 children exiting Part C were sampled. **95.24** percent had an IFSP with transition steps and services. Regionally, 100 percent had an IFSP with transition steps and services.

Transition Issues identified and steps included to prepare family for transition			
Region	Region # in Compliance Of How Many Percentage		
8	6	6	100.00%
<b>Statewide</b> 20 21 <b>95.24</b> %			

B. Statewide, LEAs were notified for 20 of the sampled children who were exiting Part C and were potentially eligible for Part B. 21 children exiting Part C and potentially eligible for Part B were sampled. LEAs were notified for **95.24** percent of the sampled children who were exiting Part C and were potentially eligible for Part B. Regionally, LEAs were notified for 100 percent of the sampled children who were exiting Part C and were potentially eligible for Part B.

Transition Issues identified and steps included to prepare family for transition			
<u>Region</u>	# in Compliance Of How Many Percentage		
8	6	6	100.00%
<b>Statewide</b> 20 21 <b>95.24</b> %			

C. Statewide, 15 of the sampled children exiting Part C and potentially eligible for Part B had a transition conference 90 days before their third birthday. 21 children exiting Part C and potentially eligible for Part B were sampled. **71.43%** percent of the sample children exiting Part C and potentially eligible for Part B had a transition conference 90 days before their third birthday. Regionally, 100 percent of the sampled children exiting Part C and potentially eligible for Part B had a transition conference 90 days before their third birthday.

Transition Issues identified and steps included to prepare family for transition			
Region # in Compliance Of How Many Percentage			
8	6	6	100.00%
Statewide	15	21	71.43%

### **Discussion of Baseline Data:**

Data were provided through case review. July-Sept data are based on IFSPs developed before July 1, 2006. We feel that transition works very well. We recently had a team meeting regarding the changes to transition from Part C to Part B. There was consensus on both sides that we communicate well, we respect each other, we value each other's opinion and currently we have no concerns regarding transition issues.

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	<ul> <li>A. 100 percent of children exiting Part C will have an IFSP with transition steps and services.</li> <li>B. The appropriate LEA will be notified for 100 percent of the children exiting Part C who are potentially eligible for Part B.</li> <li>C. 100 percent of children exiting Part C and potentially eligible for Part B will have a transition conference 90 days before their 3<sup>rd</sup> birthday.</li> </ul>
2006 (2006 - 2007)	<ul> <li>A. 100 percent of children exiting Part C will have an IFSP with transition steps and services.</li> <li>B. The appropriate LEA will be notified for 100 percent of the children exiting Part C who are potentially eligible for Part B.</li> <li>C. 100 percent of children exiting Part C and potentially eligible for Part B will have a transition conference 90 days before their 3<sup>rd</sup> birthday.</li> </ul>
2007 (2007 - 2008)	<ul> <li>A. 100 percent of children exiting Part C will have an IFSP with transition steps and services.</li> <li>B. The appropriate LEA will be notified for 100 percent of the children exiting Part C who are potentially eligible for Part B.</li> <li>C. 100 percent of children exiting Part C and potentially eligible for Part B will have a transition conference 90 days before their 3<sup>rd</sup> birthday.</li> </ul>
2008 (2008 - 2009)	<ul> <li>A. 100 percent of children exiting Part C will have an IFSP with transition steps and services.</li> <li>B. The appropriate LEA will be notified for 100 percent of the children exiting Part C who are potentially eligible for Part B.</li> <li>C. 100 percent of children exiting Part C and potentially eligible for Part B will have a transition conference 90 days before their 3<sup>rd</sup> birthday.</li> </ul>
2009 (2009 - 2010)	<ul> <li>A. 100 percent of children exiting Part C will have an IFSP with transition steps and services.</li> <li>B. The appropriate LEA will be notified for 100 percent of the children exiting Part C who are potentially eligible for Part B.</li> <li>C. 100 percent of children exiting Part C and potentially eligible for Part B will have a transition conference 90 days before their 3<sup>rd</sup> birthday.</li> </ul>
2010 (2010 - 2011)	<ul> <li>A. 100 percent of children exiting Part C will have an IFSP with transition steps and services.</li> <li>B. The appropriate LEA will be notified for 100 percent of the children exiting Part C who are potentially eligible for Part B.</li> <li>C. 100 percent of children exiting Part C and potentially eligible for Part B will have a transition conference 90 days before their 3<sup>rd</sup> birthday.</li> </ul>

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Continue communicating and collaborating with preschool and special ed programs.	Current	KIDS Staff, Preschool Staff, LEA Staff, EP
Continue to monitor how families feel about transition, especially for those families transitioning in the summer.	Current	KIDS Staff, EP, Preschool Staff

Monitoring Priority: Effective General Supervision Part C/ General Supervision

Part C Priority Indicator 9: General supervision system (including monitoring, complaints, hearings, etc.) identifies and corrects noncompliance as soon as possible but in no case later than one year from identification.

### Measurement:

- A. Percent of noncompliance related to monitoring priority areas and indicators corrected within one year of identification.
  - a. # of findings of noncompliance made related to priority areas.
  - b. # of corrections completed as soon as possible but in no case later than one year from identification.

Percent – b divided by a times 100.

For any noncompliance not corrected within one year of identification, describe what actions, including technical assistance and/or enforcement that the State has taken.

- B. Percent of noncompliance related to areas not included in the above monitoring priority areas and indicators corrected within one year of identification.
  - a. # of findings of noncompliance made related to such areas.
  - b. # of corrections completed as soon as possible but in no case later than one year from identification.

Percent – b divided by a times 100.

For any noncompliance not corrected within one year of identification, describe what actions, including technical assistance and/or enforcement that the State has taken.

- C. Percent of noncompliance identified through other mechanisms (complaints, due process hearings, mediations, etc.) corrected within one year of identification.
  - a. # of EIS programs in which noncompliance was identified through other mechanisms.
  - b. # of findings of noncompliance made.
  - c. # of corrections completed as soon as possible but in no case later than one year from identification.

Percent – c divided by b times 100.

For any noncompliance not corrected within one year of identification, describe what actions, including technical assistance and/or enforcement that the State has taken.

### Overview of Issue/Description of System Process:

Data were provided through case review. July-Sept data are based on IFSPs developed before July 1, 2006.

### Baseline Data: Case Review Data (April, May, June 2006)

Overall Compliance by Region & Statewide

Region	Region 8 % in Compliance	State % in Compliance
Compliance (Y/N)	N	N
Ratio Non-compliance: Compliant	7/9	7/9

Indicator 9 Compliance Data Points: Case Review Data (April, May, June 2006)

Compliance % by Region & Component, & State

Monitoring Survey Item	Region 8 % in Compliance	State % in Compliance
IFSP Effective Date	100.00%	100.00%
Functional & Measurable	80.00%	47.54%
Location of Services	100.00%	100.00%
Individual or Group	100.00%	100.00%
Delivery Method	100.00%	100.00%
Funding Source	100.00%	100.00%
Service Duration	100.00%	100.00%
Parent's Rights Documented	100.00%	100.00%
Rationale	60.00%	63.16%
6 Month & Annual Review	0.00%	0.00%
Written Prior Notice Provided	0.00%	0.00%

# Indicator 9 Performance Data Points: Case Review Data (April, May, June 2006)

Progress % by Region & Component, & State

Monitoring Survey Item	Region 8 % of Progress	State % of Progress
Present Level of Performance	20.00%	14.83%
Child's Interest	100.00%	35.50%
IFSP Date	90.00%	88.82%
Minimum Participants Documented	70.00%	21.30%
Review of Pertinent Records	100.00%	75.11%
PLP Based on Objective Criteria	100.00%	54.20%
Early Literature	100.00%	55.19%
IFSP Included People Important to Family	100.00%	33.95%
Priorities Linked to Concerns, Strengths & Interests.	0.00%	16.72%
Included Family Interview	100.00%	56.04%
Priorities Ranked	0.00%	1.56%
Services and Supports Identified	100.00%	69.62%
Reflect Family Priorities	60.00%	39.72%
Developmentally Appropriate	100.00%	60.90%
Includes pre-literacy and language	90.00%	48.57%
Includes Routines Based Activities	100.00%	42.02%
Includes Use of Lay Language	100.00%	41.08%

Cumulative % toward 70% Target (gap)	67.22% (2.78%)	36.46% (33.54%)
	Region 8 % of Progress	State % of Progress
Required IFSP Participants	20.00%	19.91%
Date and Team Members Included	20.00%	26.90%
Periodic Review Completed	0.00%	14.29%
Discussions of training of parents in training of future placement	50.00%	6.25%
Procedures to prepare child for new setting	50.00%	8.04%
Steps taken to support child	50.00%	18.97%
Established Transition Plan	50.00%	19.06%
Review child's program options	50.00%	27.81%
Discuss appropriate services	60.00%	22.50%
Devices	11.11%	23.66%
Services	11.11%	21.39%
Consultations Documented	60.00%	41.55%
Frequency/Intensity Linked to Outcomes	60.00%	30.39%
Measurable Functional Activities	100.00%	46.19%

### **Discussion of Baseline Data:**

As a region we understand that the data needs to start somewhere. Knowing this, many changes have already been implemented based on the data that is presented on this quality improvement plan. We are hopeful that the future data will more accurately identify present practice. As a region we have implemented a compliance checklist that is utilized by all staff prior to IFSP plans being put into the system. As we continue to learn more about compliance regulation we adapt and change our process to meet the need. As a team we feel we work well together whether it is Infant Development, Experienced Parent, DD Case Management, and Family.

Date (FFY)	Measurable Rigorous Targets
2005 (2005 - 2006)	<ul> <li>A. 100 percent of all findings of non-compliance related to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>B. 100 percent of all findings of non-compliance in addition to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>C. 100 percent of all findings of non-compliance related to complaint resolution actions will be corrected as soon as possible but in no case later than 1 year from identification.</li> </ul>
2006 (2006 - 2007)	<ul> <li>A. 100 percent of all findings of non-compliance related to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>B. 100 percent of all findings of non-compliance in addition to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>C. 100 percent of all findings of non-compliance related to complaint resolution actions will be corrected as soon as possible but in no case later than 1 year from identification.</li> </ul>
2007 (2007 - 2008)	<ul> <li>A. 100 percent of all findings of non-compliance related to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>B. 100 percent of all findings of non-compliance in addition to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>C. 100 percent of all findings of non-compliance related to complaint resolution actions will be corrected as soon as possible but in no case later than 1 year from identification.</li> </ul>
2008 (2008 - 2009)	<ul> <li>A. 100 percent of all findings of non-compliance related to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>B. 100 percent of all findings of non-compliance in addition to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>C. 100 percent of all findings of non-compliance related to complaint resolution actions will be corrected as soon as possible but in no case later than 1 year from identification.</li> </ul>
2009 (2009 - 2010)	<ul> <li>A. 100 percent of all findings of non-compliance related to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>B. 100 percent of all findings of non-compliance in addition to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>C. 100 percent of all findings of non-compliance related to complaint resolution actions will be corrected as soon as possible but in no case later than 1 year from identification.</li> </ul>
2010 (2010 - 2011)	<ul> <li>A. 100 percent of all findings of non-compliance related to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>B. 100 percent of all findings of non-compliance in addition to monitoring priority areas will be corrected as soon as possible but in no case later than 1 year from identification.</li> <li>C. 100 percent of all findings of non-compliance related to complaint resolution actions will be corrected as soon as possible but in no case later than 1 year from identification.</li> </ul>

Improvement Activities	Timelines	Resources/ Person(s) Responsible
Have internal review team (members who attended IFSP meeting) review IFSP's before they are entered into the system.	Current	KIDS Staff, DD Case Managers, EP
Develop a compliance checklist for local staff to use when developing and reviewing IFSP's.	Current	EP, KIDS Staff, DD Case Managers
RICC members would like clarification on "Monitoring Survey Item" line items" (Services, Devices)	Current	State office, RICC coordinator